

PRISHTINA, OCTOBER 2021

TRANSPARENCY AND ACCOUNTABILITY IN KOSOVO PUBLIC UNIVERSITIES

3

Public (non)information



TRANSPARENCY AND ACCOUNTABILITY IN KOSOVO PUBLIC UNIVERSITIES

Public (non)information

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“Our Father, who art in heaven, give us the power to keep our mouths shut when we have nothing to say. And forgive us the patience to think before we write! Inspire us with a sharp sense of justice to speak not only without bias, but to also act thus! Save us from the traps of grammar, distortions of language and errors of typing. Amen!”

[Faik Konica]

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ABBREVIATIONS

UP	the University of Prishtina “Hasan Prishtina”
UHZ	the University of Peja “Haxhi Zeka”
UPZ	the University of Prizren “Ukshin Hoti”
UGJFA	the University of Gjakova “Fehmi Agani”
UMIB	the University of Mitrovica “Isa Boletini”
UKZ	the University of Gjilan “Kadri Zeka”
USAF	the University of Applied Sciences in Ferizaj
ORCA	the Organisation for Improving the Quality of Education

INTRODUCTION

The seven public universities in Kosovo are primarily funded by the state budget. So formal transparency is the first step towards authentic transparency and accountability of public institutions. Transparency also impacts the universities' affirmation towards the future students, but also the public.

In this document formal transparency means a formal access to information provided to the public by public universities through their websites.

In this research, ORCA has collected data on the availability of 27 documents and information from public universities, which constitute the most basic information about their functioning. The data were collected from the official websites of 7 public universities in our country (The University of Prishtina, University of Peja, University of Prizren, University of Gjakova, University of Mitrovica, University of Gjilan, and the University of Ferizaj), which contain basic information about the universities' functioning.

The data were gathered in September 2021 from the official websites of the seven public universities.

ORCA conducted the same research four other times, in February 2019¹, September 2019², January 2020³ and October 2020⁴.

Based on the data gathered for this report, public universities continue to not pay attention to formal transparency when it comes to publishing regulations, decisions, and necessary information for the public in general. Improvements in this aspect are slow.

1 Report "Formal transparency of public universities – Universities assessed", February 2019, link: www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf

2 Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

3 Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

4 Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

MAIN FINDINGS

Four of the public universities in our country have experienced a decrease of formal transparency or publication of necessary documents and information. ORCA has found that this has mainly happened because of negligence or because of switching websites or similar interventions. Nonetheless, it is the duty of the universities to ensure that public information through their websites is functional and possible.

Two universities have shown improvement in this measurement; the University of Prizren has improved from 23 to 24 published documents or information, and the University of Gjilan from 22 in the previous report to 23 now.

The most transparent universities in this report are the University of Prishtina and the University of Gjakova, while the least transparent university continues to be the University of Ferizaj.

The findings of the research show that 13 out of the 27 documents or information listed by ORCA as important for public transparency, are published by all the public universities.

These documents include *University Statute, Strategic Plan, Code of Ethics, Disciplinary Regulation, Members of the Student Parliament, Members of the Senate, Members of the Rectorate, Members of the Steering Council, BA studies regulation, MA studies regulation, Regulation on Quality Assurance, Curricula and Vacancy and scholarship information.*

While four (4) out of seven public universities are missing the following documents: “SEMS regulation” (Universities of Peja, Gjakova, Gjilan, and Mitrovica) and “PhD studies regulation” (Universities of Mitrovica, Prizren, Gjilan, and Ferizaj).

In comparison, in the previous report only the University of Prishtina and the University of Peja had the PhD studies regulation. The University of Gjakova has since published its PhD regulation as well.

In the past when we have published the same report, some of the public universities have complained about the objectivity of the report and possible methodological mistakes on

ORCA's behalf, saying that they do not possess a PhD studies regulation because they do not offer PhD programs.

ORCA emphasizes that according to the Law on Higher Education in Kosovo⁵, a higher education institution, has to have five PhD programs in different fields of study to be considered a university.

Three (3) out of seven public universities are missing or do not update the "Rector's decisions" (University of Peja, University of Prizren, and University of Ferizaj).

Two out of seven public universities have not published the "*Student-teacher ratio*" (University of Mitrovica and University of Gjilan), "*Regulation on adjunct staff*" (University of Mitrovica and University of Ferizaj), "*Bulletins*" (University of Gjilan and University of Ferizaj), "*Academic Staff CVs*" (University of Prishtina and University of Ferizaj), "*Budget*" (University of Prizren and University of Ferizaj), "*Senate's decisions*" (University of Peja and University of Ferizaj), and the "*Steering Council's decisions*" (University of Peja and University of Ferizaj).

If we compare the total number of documents and information available with previous reports of formal transparency in public universities, we can see that five (5) of them have decreased their transparency and only two (2) have improved.

One of the potential reasons for the decrease in transparency are the continuous switches of universities' websites and not updating them with the necessary documents.

In the previous report, the University of Prishtina had 27 out of 27 documents published, and now it has 25 only.

Out of 27 documents or information, the University of Peja had 25, while now it has 22 only. University of Mitrovica also had 25 in the last report, and now it has 22 documents published. The University of Ferizaj had 16 and now it has 15. The University of Gjakova had 25 and has remained the same.

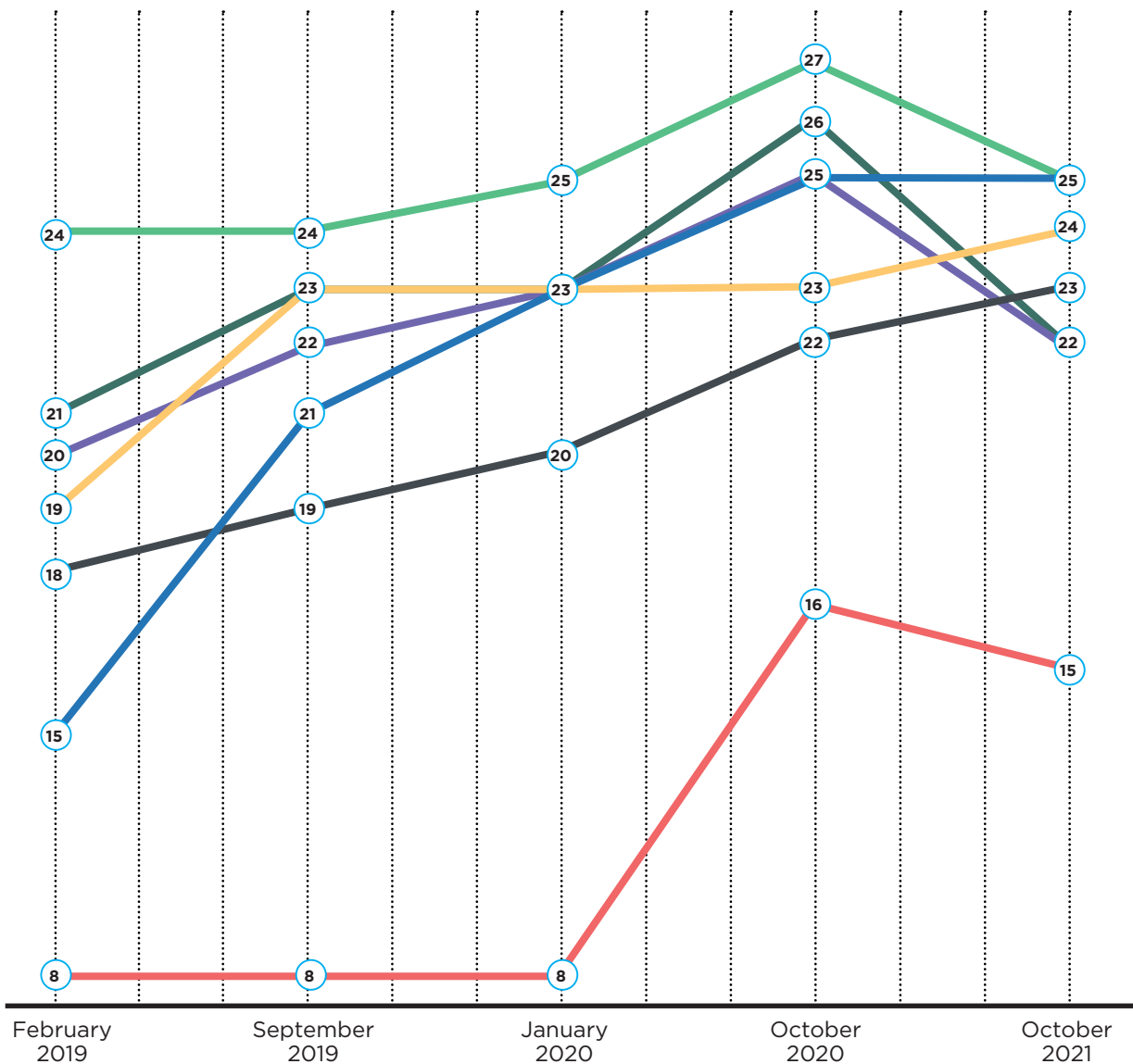
The University of Prizren had 23 documents or information published in the last report, and now it has improved to 24. The University of Gjilan had 22 documents published in the last report, and now it has 23.

⁵ Law on Higher Education in Kosovo, 2011, link: <https://gzk.rks-gov.net/ActDetail.aspx?ActID=2761>

Overview of formal transparency in public universities

University of	Prishtina	Peja	Mitrovica	Prizren	Gjilan	Gjakova	Ferizaj
1 Student - teacher ratio	✓	✓	✗	✓	✗	✓	✓
2 University Statute	✓	✓	✓	✓	✓	✓	✓
3 Strategic plan	✓	✓	✓	✓	✓	✓	✓
4 Code of Ethics	✓	✓	✓	✓	✓	✓	✓
5 Disciplinary regulation	✓	✓	✓	✓	✓	✓	✓
6 Regulation on the election of academic staff	✓	✓	✓	✓	✓	✓	✗
7 Regulation on adjunct staff	✓	✓	✗	✓	✓	✓	✗
8 Bulletins of applications	✓	✓	✓	✓	✗	✓	✗
9 Academic staff CVs	✗	✓	✓	✓	✓	✓	✗
10 Regulation on personal income	✓	✓	✓	✓	✓	✓	✗
11 University budget	✓	✓	✓	✗	✓	✓	✗
12 Regulation on student elections	✓	✓	✓	✓	✓	✓	✗
13 Members of the Student Parliament	✓	✓	✓	✓	✓	✓	✓
14 Members of the rectorate	✓	✓	✓	✓	✓	✓	✓
15 Members of the Steering Council	✓	✓	✓	✓	✓	✓	✓
16 Members of the Senate	✓	✓	✓	✓	✓	✓	✓
17 Senate decisions	✓	✗	✓	✓	✓	✓	✗
18 Steering Council decisions	✓	✗	✓	✓	✓	✓	✗
19 Rector's decisions	✓	✗	✓	✗	✓	✓	✗
20 Accreditation decisions	✗	✗	✗	✓	✓	✗	✗
21 Bachelor studies regulation	✓	✓	✓	✓	✓	✓	✓
22 Master studies regulation	✓	✓	✓	✓	✓	✓	✓
23 PhD studies regulation	✓	✓	✗	✗	✗	✓	✗
24 SEMS regulation	✓	✗	✗	✓	✗	✗	✓
25 Regulation on quality assurance	✓	✓	✓	✓	✓	✓	✓
26 Curricula	✓	✓	✓	✓	✓	✓	✓
27 Vacancy or scholarship information	✓	✓	✓	✓	✓	✓	✓
Grade	25/27	22/27	22/27	24/27	23/27	25/27	15/27

Number of documents/information available to the public throughout the years



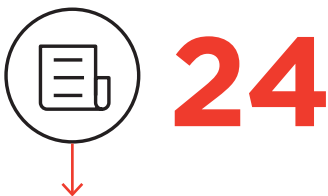
UNIVERSITY OF PRISHTINA

FEBRUARY 2019



In this measurement of formal transparency, the University of Prishtina “Hasan Prishtina” (UP) has decreased its score. UP was one of the universities with the most improvement in the previous report, having had published all 27 basic documents and information.

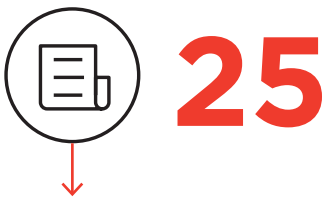
SEPTEMBER 2019



Out of the 27 basic documents or information about the functioning of the university, the University of Prishtina (UP) currently has 25 documents published in its website⁶.

Compared to October 2020⁷, when this university had all documents and information published, this time UP is lacking “*Academic staff CVs*” and “*Accreditation decisions*” on study programs that have received accreditation.

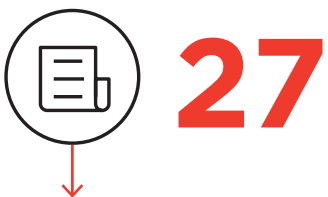
JANUARY 2020



In the previous report, the University of Prishtina was the only public university in Kosovo where the public could find all the necessary information in its website.

In January 2020⁸, ORCA published a report on the formal transparency in the University of Prishtina, where we found that this university lacked two (2) documents or information in its website.

OCTOBER 2020



In the report published in September 2019⁹, UP was missing three (3) documents.

In the report of February 2019¹⁰, UP was missing three (3) documents.

OCTOBER 2021



⁶ Official website of the University of Prishtina, link: www.uni-pr.edu/

⁷ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

⁸ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

⁹ Report “Formal transparency of public universities – Universities assessed – September deadline”, September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteteve-publike-Afati-i-Shtatorit-2019.pdf>

¹⁰ Report “Formal transparency of public universities – Universities assessed”, February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteteve-publike.pdf>

UNIVERSITY OF PEJA

The University of Peja “Haxhi Zeka” (UHZ) has experienced a decrease of formal transparency, where they had 25 documents and information published in the previous report, and now they have 22. From the first measurement in February 2019, the University of Peja has gradually improved, but this has not happened in this current report for reasons unknown.

From the previous report where we measured the publication of necessary documents or information, the situation has worsened. Out of the 27 basic or information about the functioning of the university, the University of Peja (UHZ) currently has twenty-two (22) documents published in its website¹¹.

Now UHZ is missing five (5) important documents: “*Steering Council’s decisions*”, “*Senate’s decisions*”, “*Rector’s decisions*”, “*Accreditation decisions*” on the study programs that have received accreditation and “*SEMS regulation*”. Some of these documents exist but are not up to date.

In the previous measurement in October 2020¹², the University of Peja was missing only one (1) document, “*SEMS regulation*”.

In January of 2020, ORCA published the findings of the formal transparency in the University of Peja, where we found that this university was missing 4 documents or important information in its official website.¹³

In September 2019¹⁴, UHZ was missing four (4) documents.

While in the report published in February 2019¹⁵, about the formal transparency of the University of Peja, we found that they were missing six (6) documents or information.

¹¹ Official website of the University of Peja, link: www.unhz.eu/

¹² Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

¹³ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

¹⁴ Report “Formal transparency of public universities – Universities assessed – September deadline”, September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf>

¹⁵ Report “Formal transparency of public universities – Universities assessed”, February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf>

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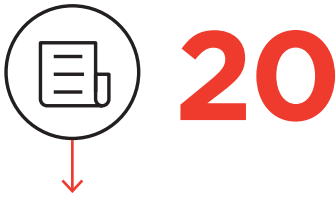
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UNIVERSITY OF MITROVICA

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The University of Mitrovica “Isa Boletini” (UMIB) has experienced a decrease of formal transparency or publication of important documents and information. From the previous report there have been no improvements, and in the contrary the situation has worsened from 25 in the previous report to 22 now.

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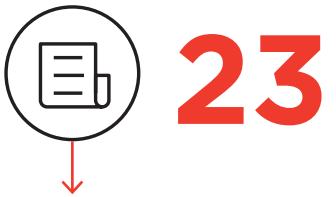


22

Out of the twenty-seven (27) basic documents or information about the functioning of the university, the University of Mitrovica (UMIB) currently has twenty-two (22) documents published in its website¹⁶.

In this university, five (5) documents or information are missing: “The student-teacher ratio”, “Regulation on adjunct staff”, “Accreditation decision”, “PhD studies regulation”, and “SEMS regulation”.

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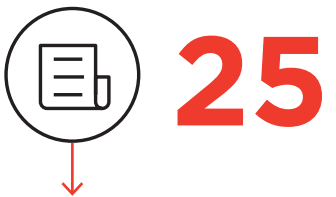


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In October 2020¹⁷, UMIB had 25 documents or information published. This university did not have “PhD studies regulation” and “SEMS regulation” published.

In January of 2020, ORCA published the findings of the formal transparency in the University of Mitrovica, where we found that this university was missing three (3) documents or important information in its official website.¹⁸

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In September 2019¹⁹, UMIB was missing five (5) documents.

While in the research published in February 2019²⁰, about the formal transparency of the University of Mitrovica, we found that they were missing 7 documents or information.

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¹⁶ Official website of the University of Mitrovica, link: www.umib.net/

¹⁷ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

¹⁸ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

¹⁹ Report “Formal transparency of public universities – Universities assessed – September deadline”, September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf>

²⁰ Report “Formal transparency of public universities – Universities assessed”, February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf>

UNIVERSITY OF PRIZREN

The University of Prizren “Ukshin Hoti” (UPZ) has improved its formal transparency from the previous report, increasing the number of documents published from 23 to 24.

Out of the twenty-seven (27) basic documents or information about the functioning of the university, the University of Prizren (UPZ) currently has twenty-four (24) documents published in its website²¹.

The three missing documents are “*Budget*”, “*Rector’s decisions*” and “*PhD studies regulation*”.

In October 2020²², UPZ was missing four (4) documents. These include “*Student-teacher ratio*”, “*Budget*”, “*Rector’s decisions*” and “*PhD studies regulation*”.

In January of 2020, when ORCA published the findings of the formal transparency in the University of Prizren, where we found that this university was missing 4 documents or important information in its official website²³

The same result was in September 2019 as well²⁴, when UPZ was missing four documents.

While in the research published in February 2019²⁵, about the formal transparency of the University of Prizren, we found that they were missing 8 documents or information.

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²¹ Official website of the University of Prizren, link: www.uni-prizren.com/

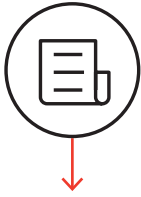
²² Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

²³ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

²⁴ Report “Formal transparency of public universities – Universities assessed – September deadline”, September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf>

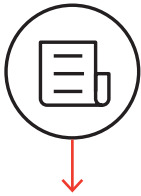
²⁵ Report “Formal transparency of public universities – Universities assessed”, February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf>

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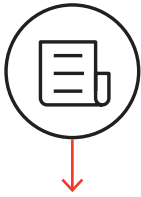
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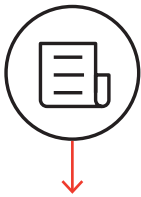
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UNIVERSITY OF GJILAN

The University of Gjilan “Kadri Zeka” (UKZ) has improved in the formal transparency aspect since the last report. The University of Gjilan now has 23 documents and information published compared to 22 in October 2020. Since the first measurement in February 2019, this university has continuously improved.

Out of the twenty-seven (27) basic documents or information about the functioning of the university, the University of Gjilan (UPZ) currently has twenty-three (23) documents published in its website²⁶.

The four missing documents are “*The student-teacher ratio*”, “*Bulletins*”, “*PhD studies regulation*”, and “*SEMS regulation*”.

In October 2020²⁷, UKZ was missing five (5) important documents. These include: “*The student-teacher ratio*”, “*Budget*”, “*Steering Council’s decisions*”, “*PhD studies regulation*”, and “*SEMS regulation*”.

In January 2020, when ORCA published the findings of the formal transparency in the University of Gjilan, where we found that this university was missing seven (7) documents or important information in its official website²⁸

In September 2019²⁹, UKZ was missing eight (8) documents.

While in the research published in February 2019³⁰, about the formal transparency of the University of Gjilan, we found that they were missing nine (9) documents or information.

²⁶ Official website of the University of Gjilan, link: www.uni-gjilan.net/

²⁷ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

²⁸ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

²⁹ Report “Formal transparency of public universities – Universities assessed – September deadline”, September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf>

³⁰ Report “Formal transparency of public universities – Universities assessed”, February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf>

UNIVERSITY OF GJAKOVA

The University of Gjakova “Fehmi Agani” (UGJFA) has not experienced any change in the aspect of formal transparency. UGJFA in the previous report had 25 documents and information published and this has not changed in the current report.

Out of the 27 basic documents or information about the functioning of the university, the University of Gjakova (UGJFA) currently has 25 documents published in its website³¹.

This university still has not published two important documents: “*Accreditation decisions*” on study programs that have received accreditation and “*SEMS regulation*”.

In October 2020³², UGJFA was missing two (2) important documents, “*Regulation on adjunct staff*” and “*PhD studies regulation*”.

While the university has not improved on the total number of documents published, the missing documents are different from the previous year.

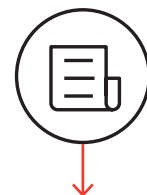
In January of 2020, ORCA published the findings of the formal transparency in the University of Gjakova, where we found that this university was missing 4 documents or important information in its official website³³.

In September 2019³⁴, UGJFA was missing six (6) documents.

While in the research published in February 2019³⁵, about the formal transparency of the University of Gjakova, we found that they were missing twelve (12) documents or information.

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³¹ Official website of the University of Gjakova, link: www.uni-gjk.org/

³² Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

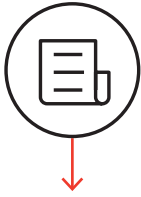
³³ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

³⁴ Report “Formal transparency of public universities – Universities assessed – September deadline”, September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf>

³⁵ Report “Formal transparency of public universities – Universities assessed”, February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf>

UNIVERSITY OF FERIZAJ

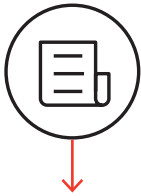
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The University of Ferizaj remains the least transparent university amongst other public universities, even though in the previous report they doubled the number of published documents and information.

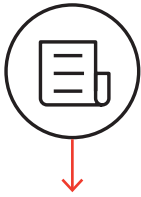
SEPTEMBER 2019



8

Out of the 27 basic documents or information about the functioning of the university, the University of Applied Sciences in Ferizaj (USHAF) currently has 15 documents published in its website³⁶.

JANUARY 2020

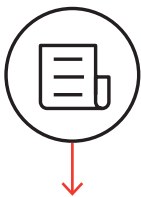


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This university is still missing twelve (12) documents or information such as “Regulation on election of academic staff”, “Regulation on adjunct staff”, “Bulletins of applications”, “Academic staff CVs”, “Regulation on personal income”, “Budget”, “Regulation on student elections”, “Senate’s decisions”, “Steering Council’s decisions”, “Rector’s decisions”, “Accreditation decisions”, and “PhD studies regulation”.

Since the previous report when we measured the number of published documents and information, there have been no improvements, and a slight dip with 16 published documents in 2020, and 15 in 2021.

OCTOBER 2020



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In October 2020³⁷, USHAF was missing eleven (11) documents or information in its website. These included: “Regulation on election of academic staff”, “Regulation on adjunct staff”, “Bulletins of applications”, “Academic staff CVs”, “Regulation on personal income”, “Budget”, “Senate’s decisions”, “Steering Council’s decisions”, “Rector’s decisions”, “Accreditation decisions”, and “PhD studies regulation”.

In January 2020, ORCA published the findings of the formal transparency in the University of Ferizaj, where we found that this university was missing nineteen (19) documents or important information in its official website³⁸.

OCTOBER 2021



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³⁶ Official website of the University of Ferizaj, link: www.ushaf.net/

³⁷ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, October 2020, link: <http://orca-ks.org/wp-content/uploads/2020/10/Public-noninformation.pdf>

³⁸ Report “Transparency and Accountability in Public Universities in Kosovo – Public (non) information”, January 2020, link: <http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf>

In September 2019 as well, USHAF was missing nineteen (19) documents or important information in its official website.³⁹

In the research published in February 2019⁴⁰, about the formal transparency of the University of Ferizaj, we found that they were missing 19 documents or information.

³⁹ Report "Formal transparency of public universities - Universities assessed - September deadline", September 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf>

⁴⁰ Report "Formal transparency of public universities - Universities assessed", February 2019, link: <http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Univer-siteteve-publike.pdf>

DISCLAIMER:

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