**QAINT**
Quality, Accountability, Integrity and Transparency in Higher Education
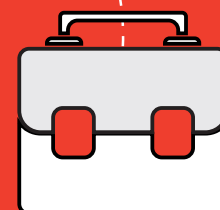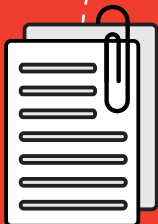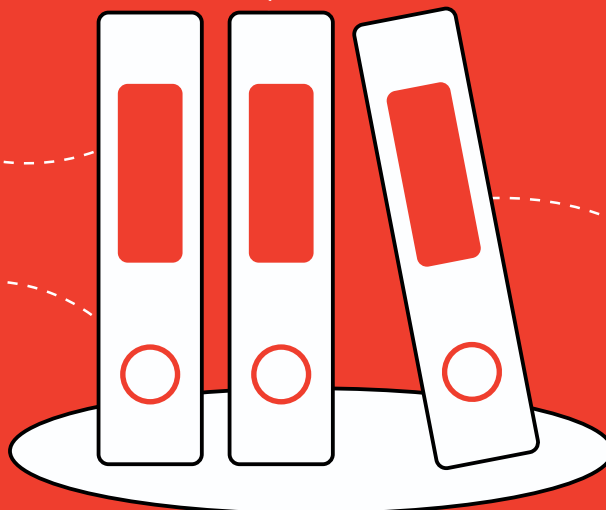
**ORCA**
organizata për rritjen e cilësisë në arsim

# TRANSPARENCY AND ACCOUNTABILITY IN KOSOVO PUBLIC UNIVERSITIES

# 2

## Public (non)information 2

# TRANSPARENCY AND ACCOUNTABILITY IN KOSOVO PUBLIC UNIVERSITIES

Public (non)information 2

Prishtina, October 2020

"

"Our Father, who art in heaven, give us the power to keep our mouths shut when we have nothing to say. And forgive us the patience to think before we write! Inspire us with a sharp sense of justice to speak not only without bias, but to also act thus! Save us from the traps of grammar, distortions of language and errors of typing. Amen!"

[Faik Konica]

# TABLE OF CONTENTS

# ABBREVIATIONS

**UP**       The University of Prishtina "Hasan Prishtina"

**UHZ**      The University of Peja "Haxhi Zeka"

**UPZ**      The University of Prizren "Ukshin Hoti"

**UGJFA**    The University of Gjakova "Fehmi Agani"

**UMIB**     The University of Mitrovica "Isa Boletini"

**UKZ**      The University of Gjilan "Kadri Zeka"

**USAF**     The University of Applied Sciences in Ferizaj

**ORCA**     The Organisation for Improving the Quality of Education

# INTRODUCTION

Formal transparency is the first step towards authentic transparency and accountability of public institutions, whose sole source of income is the state budget.

In this document formal transparency means a formal access to information provided to the public by public universities through their websites.

In this research, ORCA has collected data on the availability of 27 documents and information from public universities, which constitute the most basic information about their functioning. The data were collected from the official websites of 7 public universities in our country (The University of Prishtina, University of Peja, University of Prizren, University of Gjakova, University of Mitrovica, University of Gjilan, and the University of Ferizaj), which contain basic information about the universities' functioning.

The data were gathered in September 2020 from the official websites of the seven public universities.

ORCA conducted the same research three other times, in February 2019[1] , September 2019[2] , and January 2020[3] .

Based on the data gathered for this report, it is obvious that there are some improvements on the publication of regulations, decisions, and the necessary information for the public in general.

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1  Report "Formal transparency of public universities – Universities assessed", February 2019, link: www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf
2  Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shta-torit-2019.pdf
3  Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2020/01/02-Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ALB-02.pdf

# MAIN FINDINGS

The findings of the research show that 14 out of the 27 documents or information listed by ORCA as important for public transparency, are published by all of the public universities. These documents include: *University Statute, Strategic Plan, Code of Ethics, Disciplinary Regulation, Regulation on Student Elections, Members of the Student Parliament, Members of the Senate, Members of the Rectorate, Members of the Steering Council, BA studies regulation, MA studies regulation, Regulation on Quality Assurance, Curricula and Vacancy and scholarship information.*

One document that only the University of Prishtina and the University of Peja have is the PhD studies regulation. None of the other public universities have published such a document.

ORCA has listed 27 documents that contain basic information about the functioning of the public universities, and in the past when we have published the same report, some of the public universities have complained about the objectivity of the report and possible methodological mistakes on ORCA's behalf, saying that they do not possess a PhD studies regulation because they do not offer PhD programs.

ORCA emphasizes that according to the Law on Higher Education in Kosovo, a higher education institution, has to have five PhD programs in different fields of study to be considered a university[4].

On the other hand three out of seven public universities have not published the Budget (University of Prizren, University of Gjilan, and University of Ferizaj), and SEMS regulation (University of Peja, University of Gjilan, and the University of Mitrovica).

Two out of seven public universities have not published the Student-teacher ratio (University of Prizren and University of Gjilan), Regulation on adjunct staff (University of Gjakova and University of Ferizaj), Steering Council's decisions (University of Gjilan and University of Ferizaj), and the Rector's decisions (University of Prizren and University of Ferizaj).

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4 Law on Higher Education in Kosovo, 2011, link: https://gzk.rks-gov.net/ActDetail.aspx?ActID=2761

In the previous report there were only three public universities (University of Peja, University of Mitrovica, and University of Gjakova) that had published data about their expenditures or had published their budgets in their official websites. In this report we found that there were slight improvements about financial transparency since now there are four universities that have published such information. Three other universities have never published any information about their budgets (University of Prizren, University of Gjilan, and University of Ferizaj).
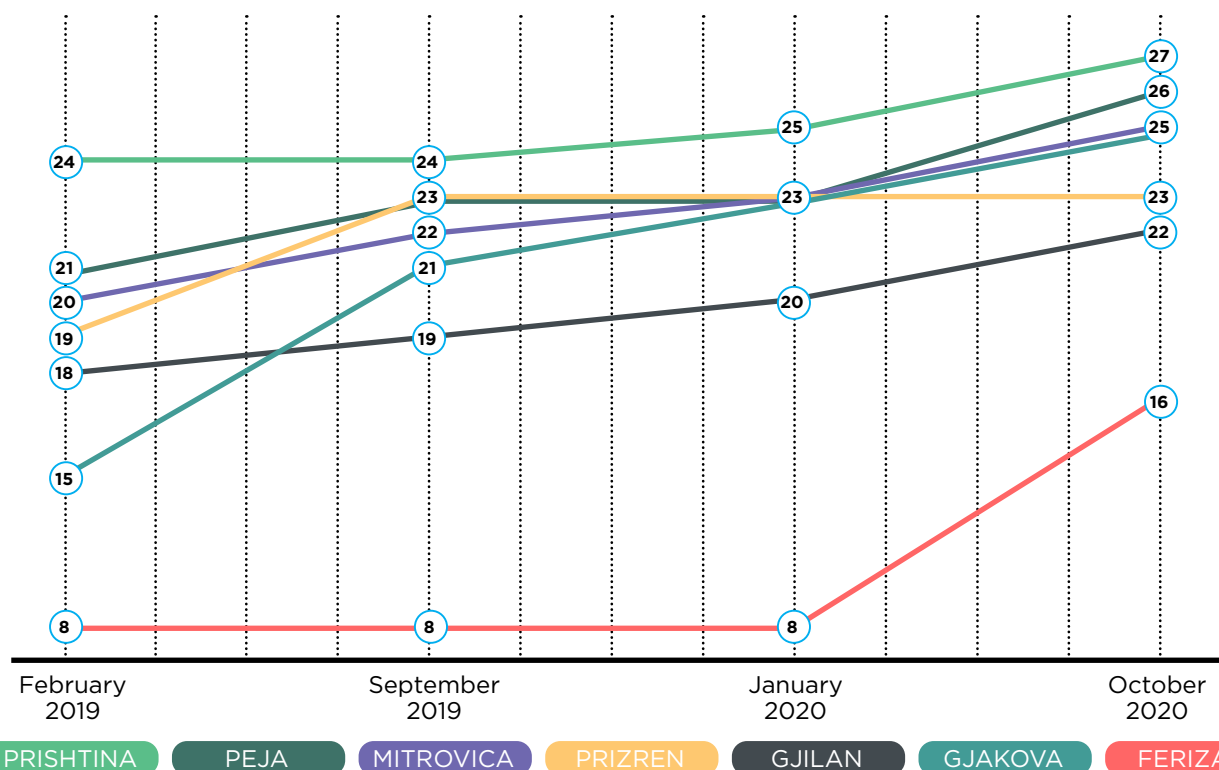
The University of Prishtina is the most transparent university having published all of the documents listed by ORCA. The least transparent university is the University of Applied Sciences in Ferizaj, which has only 16 documents out of 27.

# Overview of formal transparency in public universities

| University of | | Prishtina | Peja | Mitrovica | Prizren | Gjilan | Gjakova | Ferizaj |
|---|---|---|---|---|---|---|---|---|
| 1 | Student – teacher ratio | ✓ | ✓ | ✓ | ✗ | ✗ | ✓ | ✓ |
| 2 | University Statute | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 3 | Strategic plan | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 4 | Code of Ethics | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 5 | RDisciplinary regulation | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 6 | Regulation on the election of academic staff | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ |
| 7 | Regulation on adjunct staff | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ | ✗ |
| 8 | Bulletins of applications | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ |
| 9 | Academic staff CVs | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ |
| 10 | Regulation on personal income | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ |
| 11 | University budget | ✓ | ✓ | ✓ | ✗ | ✗ | ✓ | ✗ |
| 12 | Regulation on student elections | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 13 | Members of the Student Parliament | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 14 | Members of the rectorate | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 15 | Members of the Steering Council | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 16 | Members of the Senate | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 17 | Senate decisions | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ |
| 18 | Steering Council decisions | ✓ | ✓ | ✓ | ✓ | ✗ | ✓ | ✗ |
| 19 | Rector's decisions | ✓ | ✓ | ✓ | ✗ | ✓ | ✓ | ✗ |

## Overview of formal transparency in public universities

| University of | | Prishtina | Peja | Mitrovica | Prizren | Gjilan | Gjakova | Ferizaj |
|---|---|:---:|:---:|:---:|:---:|:---:|:---:|:---:|
| 20 | Accreditation decisions | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ | ❌ |
| 21 | Bachelor studies regulation | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ |
| 22 | Master studies regulation | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ |
| 23 | PhD studies regulation | ✅ | ✅ | ❌ | ❌ | ❌ | ❌ | ❌ |
| 24 | SEMS regulation | ✅ | ❌ | ❌ | ✅ | ❌ | ✅ | ✅ |
| 25 | Regulation on quality assurance | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ |
| 26 | Curricula | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ |
| 27 | Vacancy or scholarship information | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ | ✅ |
| | **Grade** | **27/27** | **26/27** | **25/27** | **23/27** | **22/27** | **25/27** | **16/27** |



February 2019 — September 2019 — January 2020 — October 2020

PRISHTINA — PEJA — MITROVICA — PRIZREN — GJILAN — GJAKOVA — FERIZAJ
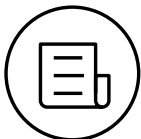
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# UNIVERSITY OF PRISHTINA

Out of the 27 basic documents or information about the functioning of the university, the University of Prishtina (UP) currently has all the documents published in its website[5].

In January of 2020, ORCA published the findings of the formal transparency in the University of Prishtina, where we found that this university was missing 2 documents or important information in its official website. These two documents were: *"Regulation on personal income"* and *"Budget"*[6].

While in the research published in February 2019[7], about the formal transparency of the University of Prishtina, we found that they were missing three documents or information: *"Regulation on personal income"*, *"Budget",* and *"Members of the Senate".*

Later in September 2019[8], UP was still missing the aforementioned 3 documents, *"Regulation on personal income", "Budget",* and *"Members of the Senate".*

Currently, the University of Prishtina, is the only public university in the country, which has all the necessary documents or information published in its website and accessible to students, academic staff, and the general public.

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5 Official website of the University of Prishtina, link: www.uni-pr.edu/
6 Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf
7 Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf
8 Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

# UNIVERSITY OF PEJA

Out of the 27 basic documents or information about the functioning of the university, the University of Peja (UHZ) currently has 25 documents published in its website[9].

In January of 2020, ORCA published the findings of the formal transparency in the University of Peja, where we found that this university was missing 4 documents or important information in its official website. These four documents were: *"Student-teacher ratio", "Senate decisions", "PhD studies regulation",* and *"SEMS regulation"*[10].

While in the research published in February 2019[11], about the formal transparency of the University of Peja, we found that they were missing three documents or information: *"Student-teacher ratio", "Regulation on the election of academic staff", "Members of the Student Parliament", "Senate decisions", "PhD studies regulation",* and *"SEMS regulation".*

Later in September 2019[12], UHZ had published the *"Regulation on the election of academic staff"* and *"Members of the Student Parliament",* but it was still missing the other aforementioned 4 documents.

Currently, the University of Peja, still hasn't published the *"Regulation on PhD studies"* and *"SEMS regulation"*. However, UHZ has improved for 2 documents which were not published on January of this year.
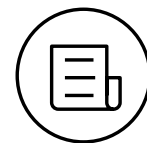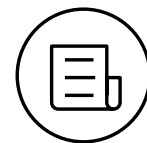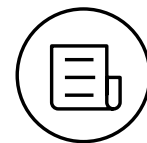
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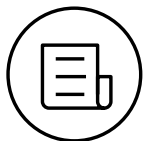
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9 Official website of the University of Peja, link: www.unhz.eu/
10 Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf
11 Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf
12 Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

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# UNIVERSITY OF MITROVICA

Out of the 27 basic documents or information about the functioning of the university, the University of Mitrovica (UMIB) currently has 25 documents published in its website[13].

In January of 2020, ORCA published the findings of the formal transparency in the University of Mitrovica, where we found that this university was missing 3 documents or important information in its official website. These four documents were: *"Regulation on adjunct staff", "PhD studies regulation",* and *"SEMS regulation"*[14].

While in the research published in February 2019[15], about the formal transparency of the University of Mitrovica, we found that they were missing 7 documents or information: *"Regulation on adjunct staff", "Regulation on personal income", "Budget", "Regulation on student elections", "Rector's decisions", "PhD studies regulation",* and *"SEMS regulation"*.

Later in September 2019[16], UMIB had published the *"Regulation on personal income"* and *"Regulation on student elections"*, but it was still missing the other aforementioned 5 documents.

Currently, the University of Mitrovica, still hasn't published the *"Regulation on PhD studies"* and *"SEMS regulation"*. However, UMIB has improved for 2 documents which were not published on January of this year.

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13 Official website of the University of Mitrovica, link:www.umib.net/
14  Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transparen-ca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf
15  Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universi-teteve-publike.pdf
16  Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Moni-torimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

# UNIVERSITY OF PRIZREN

Out of the 27 basic documents or information about the functioning of the university, the University of Prizren (UPZ) currently has 23 documents published in its website[17].

In January of 2020, ORCA published the findings of the formal transparency in the University of Prizren, where we found that this university was missing 4 documents or important information in its official website. These four documents were: *"Student-teacher ratio", "Budget", "Rector's decisions"* and *"PhD studies regulation"[18]*.

While in the research published in February 2019[19], about the formal transparency of the University of Prizren, we found that they were missing 8 documents or information: *"Student-teacher ratio", "Strategic Plan", "Regulation on election of academic staff", "Regulation on personal income", "Budget", "Rector's decisions", "PhD studies regulation"* and *"Regulation on quality assurance".*

Later in September 2019[20], UPZ had published the *"Strategic Plan", "Regulation on election of academic staff", "Regulation on personal income"* and *"Regulation on quality assurance",* but it was still missing the other aforementioned 4 documents.

Currently, the University of Prizren, still hasn't published the *"Student-teacher ratio", "Budget", "Rector's decisions"* and *"PhD studies regulation".* There were no improvements in UPZ's transparency since the last research was conducted on January 2020.
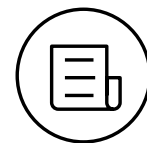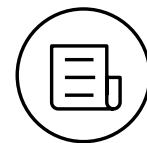
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17  Official website of the University of Prizren, link: www.uni-prizren.com/

18  Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf

19  Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf

20  Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Monitorimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

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# UNIVERSITY OF GJILAN

Out of the 27 basic documents or information about the functioning of the university, the University of Gjilan (UPZ) currently has 22 documents published in its website[21].

In January of 2020, ORCA published the findings of the formal transparency in the University of Gjilan, where we found that this university was missing 7 documents or important information in its official website. These four documents were: *"Student-teacher ratio", "Budget", "Rector's decisions", "PhD studies regulation", "Senate's decisions", "Steering Council's decisions",* and *"SEMS regulation"[22].*

While in the research published in February 2019[23], about the formal transparency of the University of Gjilan, we found that they were missing 9 documents or information: *"Student-teacher ratio", "Regulation on personal income", "Budget", "Senate's decisions", "Steering Council's decisions", "Rector's decisions", "MA studies regulation", "PhD studies regulation"* and *"SEMS regulation".*

Later in September 2019[24], UKZ had published only the *"Regulation on personal income"* but it was still missing the other aforementioned 8 documents.

Currently, the University of Gjilan, still hasn't published the *"Student-teacher ratio", "Budget", "Steering Council's decisions", "PhD studies regulation"* and *the "SEMS regulation".* However, UKZ has improved for 2 documents which were not published on January of this year.

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21 Official website of the University of Gjilan, link: www.uni-gjilan.net/
22  Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transpar-enca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf
23  Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Univer-siteteve-publike.pdf
24  Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Moni-torimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

# UNIVERSITY OF GJAKOVA

Out of the 27 basic documents or information about the functioning of the university, the University of Gjakova (UGJFA) currently has 25 documents published in its website[25].

In January of 2020, ORCA published the findings of the formal transparency in the University of Gjakova, where we found that this university was missing 4 documents or important information in its official website. These four documents were: *"Student-teacher ratio", "PhD studies regulation", "Regulation on election of academic staff",* and *"Regulation on adjunct staff"[26].*

While in the research published in February 2019[27], about the formal transparency of the University of Gjakova, we found that they were missing 12 documents or information: *"Student-teacher ratio", "Strategic Plan", "Regulation on election of academic staff", "Regulation on adjunct staff", "Regulation on personal income", "Budget", "Members of the Steering Council", "Senate's decisions", "Steering Council's decisions", "Rector's decisions", "MA studies regulation",* and *"PhD studies regulation".*

Later in September 2019[28], UFGJFA had published 6 of these documents, including the: *"Strategic Plan", "Regulation on personal income", "Budget", "Members of the Steering Council", "Senate's decisions",* and *"Steering Council's decisions"*, but hadn't published *"Student-teacher ratio", "Regulation on election of academic staff", "Regulation on adjunct staff", "Rector's decisions", "MA studies regulation",* and *"PhD studies regulation".*

In the meantime they have also published the *"Rector's decisions", "MA studies regulation", "Student-teacher ratio"* and the *"Regulation on election of academic staff".*

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25 Official website of the University of Gjakova, link: www.uni-gjk.org/
26  Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transpar-enca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf
27 Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universi-teteve-publike.pdf
28 Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Moni-torimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf
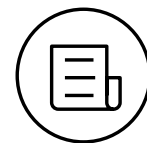
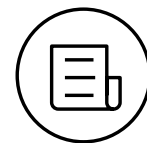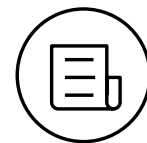Currently, the University of Gjakova, still hasn't published the *"Regulation on adjunct staff"*, and the *"PhD Studies regulation".* However, UGJFA has improved for 2 documents which were not published on January of this year.

# UNIVERSITY OF FERIZAJ

Out of the 27 basic documents or information about the functioning of the university, the University of Ferizaj (UGJFA) currently has 16 documents published in its website[29].

In January of 2020, ORCA published the findings of the formal transparency in the University of Ferizaj, where we found that this university was missing 19 documents or important information in its official website.

These 19 documents were: *"Student-teacher ratio", "Strategic plan", "Code of Ethics", "Disciplinary Regulation", "Regulation on election of academic staff", "Regulation on adjunct staff", "Bulletins of applications", "Academic staff CVs", "Regulation on personal income", "Budget", "Regulation on student elections", "Rector's decisions", "Accreditation decisions", "MA studies regulation", "PhD studies regulation", "Regulation on Quality Assurance", "Senate's decisions", "Steering Council's decisions",* and *"SEMS regulation"[30].*

In the research published in February 2019[31], about the formal transparency of the University of Ferizaj, we found that they were missing 19 documents or information.

At the time, USHAF had only the following documents in its website: *"Student-teacher ratio", "University Statute", "Members of the Student Parliament", "Members of the Steering Council", "Members of the Senate", "BA studies regulation", "Curricula",* and *"Vacancy and scholarship information".*

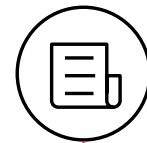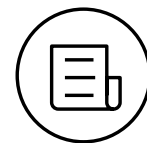**FEBRUARY 2019**

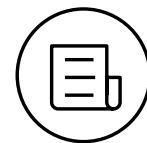**8**

**SEPTEMBER 2019**

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**JANUARY 2020**

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**OCTOBER 2020**

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29 Official website of the University of Ferizaj, link: www.ushaf.net/
30 Report "Transparency and Accountability in Public Universities in Kosovo – Public (non) information", January 2020, link: http://orca-ks.org/wp-content/uploads/2017/02/Transparenca-n%C3%AB-Universitetet-Publike-t%C3%AB-Kosov%C3%ABs-ENG.pdf
31 Report "Formal transparency of public universities – Universities assessed", February 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/02/Transparenca-formale-e-Universiteteve-publike.pdf

Later in September 2019[32], USHAF had published removed the *"Stu-dent-teacher ratio", had kept the ""University Statute", "Members of the Student Parliament", "Members of the Steering Council", "Members of the Senate", "BA studies regulation", "Curricula", and "Vacancy and scholarship information"* and had added the *"Members of the rectorate",* with a total of 8 documents for the second round of ORCA's research, still missing 19 other documents.

Currently, the University of Ferizaj, still hasn't published 11 basic documents and/or information that is needed for public information. These documents are *"Regulation on election of academic staff", "Budget", "Rector's deci-sions", "Senate's decisions", "Steering Council's decisions", "Accreditation decisions"* and *"PhD studies regulation".* However, USHAF has improved by publishing 8 documents since January 2020, including: *"Student-teacher ratio", "Strategic plan", "Code of Ethics", "Disciplinary Regulation", "Reg-ulation on student elections", "MA studies regulation", "SEMS regulation",* and the *"Regulation on Quality Assurance".*

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32 Report "Formal transparency of public universities – Universities assessed – September deadline", September 2019, link: http://www.orca-ks.org/wp-content/uploads/2019/09/Moni-torimi-i-universiteteve-publike-Afati-i-Shtatorit-2019.pdf

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